

## Points of Contact (PoC) Directory of responsible authorities under Article 18 DSA

last updated on 09.12.2024

Member State	Competent authorities under Article 18 DSA	Email / Website	Phone number	Comment
Austria	Criminal Intelligence Service Austria	spoc@bmi.gv.at	+43 12483 6985 025	
Belgium	Federal Computer Crime Unit (FCCU) - Department Internet Investigations (I2) - Internet Referral Unit (IRU)	During office hours on weekdays (7:00-17:00): djsoc.i2@police.belgium.eu Outside of office hours/weekends: djo.perm@police.belgium.eu	In case of emergencies: +32 2 642 78 09	
Bulgaria	a) Ministry of Interior - General Directorate for Combatting Organised Crime b) Prosecutor's Office	a) gdbop@mvr.bg b) prbcont@prb.bg Website: <a href="https://prb.bg/en/signals">https://prb.bg/en/signals</a>	b) +359 29867671	
Croatia	a) General Police Directorate - Counter Terrorism Service b) State Attorney's Office	a) poctco@mup.hr Additional mailboxes: kmamic@mup.hr; tzmaic@mup.hr; nhabun@mup.hr b) State Attorney's Office (Deputy State Attorney): emilijo.kalabric@dorh.hr	a) 24/7: +385 992720055 Working hours: +385 13788104 b) +385 14591800	
Cyprus	Cyprus Police a) SPOC 24/7 b) Cybercrime Unit	a) deedascm@police.gov.cy b) cybercrime@police.gov.cy	a) +357 22607845; +357 22607844 b) +357 22808200	
Czechia	National Counter Terrorism, Extremism and Cybercrime Agency - National Counter Terrorism Contact Point	nkbt.info@pcr.cz	+420 603 191 832; +420 974 842 333	
Denmark	Danish National Police - National Situational and Operations Center (NSIOC)	pol-nsioc@politi.dk	+45 45153400	
Estonia	Estonian Police and Border Guard Board	spoc@politsei.ee Website: <a href="https://www.politsei.ee/en">https://www.politsei.ee/en</a>	+372 6123810	
Finland	National Bureau of Investigation	vlk.krp@poliisi.fi	+358 295 418613	
France	National Directorate of the Judicial Police (DNPJ) - PHAROS	dnpj-ofac-pharos-urgence@interieur.gouv.fr		
Germany	Federal Criminal Police Office (Bundeskriminalamt) - Division ZI - Central Service for Information and Searches)	Web portal: <a href="https://u-entrance.bka.de">https://u-entrance.bka.de</a> In case of technical difficulties, notifications can be sent to: u-entrance@bka.bund.de	+49 61155 35062	
Greece	Greek Police - Cyber Crime Division	ccu@cybercrimeunit.gov.gr	Call Center: +30 11188 Duty Officer: +30 2106459569	
Hungary	National Police International Law Enforcement Cooperation Centre - International Information Exchange Division 24/7	intercom@nebek.police.hu Web portal: <a href="https://ugyintezes.police.hu/en/uj-ugy-inditasa">https://ugyintezes.police.hu/en/uj-ugy-inditasa</a> (Criminal policing branch/Criminal administration for crimes) County police contacts: <a href="https://www.police.hu/hu/ugyintezes">https://www.police.hu/hu/ugyintezes</a>	+36 309311371	
Ireland	An Garda Síochána (International Liaison Section) - 24/7 Sirene Office	spoc.24-7@garda.ie	+353 1 6660555	
Italy	Ministry of the Interior - Central Directorate of National Police - Postal and Cybercrime Police Service - HTC 24/7 POC - Monitoring room	htcemergency@interno.it; cnaipic@poliziadistato.it in copy: investigazioni.poltel.dipps@poliziadistato.it	+39 (06) 46530118	
Latvia	State Police	pasts@vp.gov.lv Website: <a href="https://www.vp.gov.lv/en">https://www.vp.gov.lv/en</a>	+37167014002	
Lithuania	Lithuanian Criminal Police Bureau	trv@policija.lt; pd.budetojai@policija.lt	+370 5 271 9900	
Luxembourg	Service de Police Judiciaire	spj@police.etat.lu	+352 244 606000	
Malta	Malta Police Force	computer.crime@gov.mt	+356 21224001	Instruction by Member State: Emergency notifications should be followed by a call to +356 21224001, requesting to speak to the on-call officer at the Cyber Crime Unit.
Netherlands	Dutch National Police	europol.rechtshulp-centrum.lx@politie.nl	General emergency number: 112	

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Poland	International Police Cooperation Bureau National Police Headquarters	18dsa.poland@policja.gov.pl	+48 22 601 54 47	
Portugal	Judicial Police (Pólicia Judiciária)	spoc.portugal@ssi.gov.pt	+351 217822028	
Romania	a) Prosecutor's Office attached to the High Court of Cassation and Justice (PICCJ) b) Ministry of Interior Affairs - Romanian Police	a) cabinet_supc@mpublic.ro b) centrul.operational@politiaromana.ro	b) +40 748205935	
Slovakia	Presidium of the Police Force - International Police Cooperation Bureau	spocumps@minv.sk	+421 961 056450 Backup: +421 908 719 774	
Slovenia	General Police Directorate - Criminal Police Directorate - Division for International Police Cooperation	interpol.ljubljana@policija.si	+386 1 428 48 35 Mobile: +386 41 713 680	
Spain	National Police - International Cooperation Division - SPOC Front-Desk (Centro Internacional de Comunicaciones)	cenci@policia.es	+34 91 322 79 79; +34 91 322 78 11; +34 91 322 79 78; +34 91 322 79 76	
Sweden	Swedish Police Authority	tco-dsa@polisen.se	+46 105637000 General: +46 771141400	Instruction by Member State: Mention Article 18 DSA in the subject of the e-mail.
Europol		O1-13@europol.europa.eu		Europol may be notified only in cases where the provider of hosting services cannot identify with reasonable certainty the Member State concerned. Article 18 DSA defines the 'Member State concerned' as being that (i) in which the offence is suspected to have taken place, to be taking place or to be likely to take place, or (ii) the Member State where the suspected offender resides or is located, or (iii) the Member State where the victim of the suspected offence resides or is located.